1. ACCEPTANCE OF TERMS AND CONDITIONS

Contracting of R² Proofreading services is acknowledgment and acceptance of the company's terms and conditions as detailed in this document.

2. OWNERSHIP AND COPYRIGHT OF BUSINESS NAMES AND WEBSITE CONTENT

The R² Proofreading website http://www.r2proofreading.co.uk and business name R² Proofreading are owned and operated by R² Proofreading. The names R² Proofreading and www.r2proofreading.co.uk and all material on this site are protected by international copyright and trademark law. These names and the website content cannot be used, copied, reproduced, republished, transmitted, printed or modified without the express permission of R² Proofreading.

3. CONFIDENTIALITY, OWNERSHIP AND COPYRIGHT OF SUBMITTED OR CREATED MATERIALS

R² Proofreading appreciates the sensitivity of your documents and commitment to intellectual copyright, classified material and other forms of confidential document and security is taken very seriously by the company. The client retains sole copyright, ownership and control over all materials submitted to R² Proofreading for proofreading and editing. Customer documents are received and returned by Royal Mail or email. R² Proofreading is not responsible for lost work. Clients should always retain the original and submit copies for editing.

4. REFUSAL OR DENIAL OF SERVICE

R² Proofreading reserves the right to deny or refuse service to any client or prospective client for any reason and without explanation.

5. CONTENT OF SUBMITTED OR CREATED MATERIALS

R² Proofreading does not endorse, recommend, or support the content of any documents provided by the client. Clients are advised that plagiarism and breach of copyright are serious offences. R² Proofreading assumes no responsibility or liability for the infringement of third party copyright in the content of client documents. R² Proofreading does not perform research for clients. Whilst recognising the right to free speech, R2 Proofreading reserves the right to refuse to proofread/edit any document that it deems to be offensive or objectionable or which advocates or incites violence, hatred or discrimination in contravention of national and international laws. Furthermore, R² Proofreading is not liable or responsible for any damage to computer hardware or software arising from the distribution of a computer virus.

6. ERRORS AND OMISSIONS

R² Proofreading will not be held responsible for errors or omissions because the client did not clearly communicate requirements. Any corrections, comments or suggestions made by R² Proofreading in connection with a job are those deemed appropriate for the work in hand. The use of these corrections, comments or suggestions is at the discretion of the client. Clients are advised that they alone are responsible for the content, quality and final use of their text. R² Proofreading disclaims all liability for any loss, damage or injury resulting from the use of edited material.

7. SERVICE QUALITY AND STANDARDS

R² Proofreading is not responsible for service delays resulting from unforeseen circumstances such as technical problems, including computer issues that are beyond its control. R² Proofreading does not provide any warranties of its services, expressed or implied.

8. ACADEMIC LIABILITY

R² Proofreading recognises that academic evaluation of student work depends on considerations beyond its control, including but not limited to: meeting criteria, validity of the work, originality of the work, accuracy of the work, and opinion of the professor, tutor or other assessor. R² Proofreading cannot be held legally or otherwise responsible for disappointing grades due to these factors, or any other factor, including the negligence of editors, staff, or claims of such negligence.

9. ACCURACY OF CLIENT INFORMATION

The client must provide true and accurate information with respect to their name, address, e-mail address, phone number and all payment details. Failure to provide correct and accurate information can result in a refusal to provide service. The client assumes all responsibility for any problems, errors, issues, as well as legal liability resulting from such false information. All information submitted by the client is confidential.

10. PRICING AND PAYMENT

Prices quoted are estimates only, based upon such things as readability and technical insights required for any particular work, and are subject to change without notice. It may be necessary to charge a fee for re-reading a piece of work. Clients can and should obtain a specific quotation before commencement of work. Fees can be paid by cheque, postal order or PayPal. In some cases, after a quotation is accepted, work on your document will begin only upon receipt of a deposit of 50% of the fee. Once the work is completed and upon receipt of the remaining 50% of the fee, your work will be returned to you. Postage and PayPal administration charges are to be paid by the client. Payment terms are strictly 30 days

11. SIGNING OFF

Once email notification is received from you that you are happy with the work performed by R² Proofreading, or if you have not contacted us within seven days of returning your work it will be assumed that you have "signed off" on the project. You are then completely responsible for the use of your document and R² Proofreading will not be held accountable for any outcomes.

12. FINANCIAL FRAUD OR THEFT

R² Proofreading is not liable for the fraudulent use of any credit card or other payment method that may be used to purchase its services.

13 INDEMNIEICATION

The client agrees to indemnify and hold R² Proofreading, affiliates, agents, and employees harmless from any claim or demand, including reasonable fees and costs for the service of an attorney, or as may be made by any third party due to or arising from use of the site or service, or violation of the terms and conditions by the client, or infringement of any intellectual property or other right of any person or entity by the client.

14. TERMINATION OF SERVICE AND CONTRACTUAL OBLIGATIONS

In the event of a client violating any or all of the terms and conditions contained in this document, R² Proofreading reserves the right to terminate all service and contractual obligations with the client. Furthermore, R² Proofreading may, at its discretion, discontinue or terminate operation of its website, services or trading name without notice at any time and for any reason.

15. MODIFICATION OF TERMS AND CONDITIONS

The terms and conditions contained herein may be modified, amended, altered, changed, reorganised, rewritten, or revoked at any time, for any reason and without notice. **16. DISCLAIMER OF RESPONSIBILITY**

The information contained in documents edited by R² Proofreading may include opinions or views which, unless expressly stated otherwise, are not those of R² Proofreading or any associated company or any person in relation to whom they would have vicarious liability or responsibility. R2 Proofreading accepts no responsibility for and excludes all liability in connection with use of information derived from documents edited by the company, including but not limited to any misleading or defamatory statements. R2 Proofreading gives no assurances or warranty regarding the accuracy, currency or applicability of any of the contents in relation to specific situations and particular circumstances, and disclaims all liability in respect of such information.

R² Proofreading does not guarantee that edited documents are "perfect" or "without error". R² Proofreading is not liable for incidental, indirect, consequential, special, punitive, or exemplary damages of any kind, including lost revenues or profits, loss of business, or loss of data, in any way related to this service or for any claim, loss, or injury based on errors or omissions, interruptions, or any other inaccuracies appearing on www.r2proofreading.co.uk (including without limitation as a result of breach of any term of this agreement). A client's remedy for claim shall be limited to the amount he/she has paid, if any, to us for use of any services provided by R² Proofreading provided proof of claim is demonstrated. Those who access this service choose to do so on their own initiative and are responsible for compliance with local laws

You are prohibited from posting or transmitting to the site any unlawful, threatening, libellous, defamatory, obscene, pornographic, or other material that would violate any law. **17. PRIVACY POLICY**

As a professional online business, R² Proofreading respects privileged information and understands the significance of you entrusting us with your intellectual property, business data or personal writing. This is the Privacy Policy of R² Proofreading. This Privacy Policy explains how your personal information is used, received and protected.

Changes to Privacy Policy

R² Proofreading reserves the right to change the Privacy Policy where deemed necessary.

Personal Information

R² Proofreading does not collect or store any credit card information relating to your payment. All payments are to be made by cash or cheque or through PayPal facilities that provide highly secure credit card payments. R² Proofreading will not sell, distribute or otherwise deal with your submitted information, or any part thereof, to a third party. Clients may request that documents be destroyed after an editing project has been completed. If this instruction is not received R2 Proofreading may request that documents are documents and the right to use comments you make in email, in person, or by telephone in its promotional material; however your full name will not be used. This will be in the form of client testimonials as presented on the company's website and in advertising materials. You can request at any time that your comments are not used, or removed from the website or advertising materials.

LINKS TO EXTERNAL WEBSITES

From time to time R² Proofreading may display links to external websites. These links are provided as a convenience, and do not constitute an endorsement by R² Proofreading of the websites or products linked or referred to. The R² Proofreading Privacy Policy only applies to the practices of the R² Proofreading website and not to the practices or content of any linked websites.

COMPLAINTS PROCEDURE

If you wish to register a complaint with R² Proofreading regarding the Privacy Policy, or any other R² Proofreading service, please send an email to admin@r2proofreading.co.uk. Please state the exact details of the complaint and how you may be contacted. R2 Proofreading will verify that your complaint has been received, and then investigate and correspond with you to resolve any problems.